MASTER CUSTOMER SERVICES AGREEMENT

Restoration Services / Collectible Transactions / Customer Authorization

AGOURA CARD CARE LLC | VERSION 1.7 | CALIFORNIA

1. AGREEMENT AND PARTIES

This Master Customer Services Agreement (the “Agreement”) is entered into between Agoura Card Care LLC, a California limited liability company (the “Company”), and the individual or entity identified in the signature section (the “Customer”).

This Agreement establishes the terms and conditions under which Company provides collectible trading card services and conducts related transactions with Customer. By signing, Customer acknowledges having read, understood, and voluntarily accepted this Agreement.

2. CONTINUING APPLICATION TO FUTURE TRANSACTIONS

This Agreement is intended as a continuing agreement. Once executed, it shall govern all current and future services, sales, purchases, and trades between Customer and Company unless superseded by a subsequently accepted written agreement. Customer is not required to sign a new copy for each individual card or service order.

Each future transaction shall be documented through an invoice, service order, intake form, written estimate, or other written confirmation identifying the applicable cards or services, charges, and any special terms. No additional services or charges are authorized without Customer’s approval of the applicable order.

This Agreement remains in effect until terminated by either party through written notice. Termination shall not affect transactions previously authorized or obligations already incurred. Material amendments to this Agreement require Customer’s express acceptance before applying to future transactions.

3. AUTHORIZATION OF SERVICES

Customer authorizes Company to perform the specific restoration, repair, cleaning, preservation, inspection, or other services approved in the applicable service order. Customer acknowledges that collectible trading cards consist of delicate materials that may respond unpredictably to treatment.

Authorized procedures may include physical pressure, controlled heat, moisture, cleaning solutions, surface treatments, and other restoration methods appropriate to the approved services. Company shall exercise reasonable care and professional judgment when performing authorized work.

If Company determines that a procedure presents an unreasonable risk or should not continue, Company may suspend or decline the affected work and communicate with Customer concerning further authorization.

4. ACKNOWLEDGMENT OF RESTORATION RISKS

CUSTOMER EXPRESSLY ACKNOWLEDGES THAT RESTORATION INVOLVES INHERENT RISKS AND MAY RESULT IN PERMANENT OR IRREVERSIBLE CHANGES.

Potential outcomes include, without limitation:

- Alterations to original surface texture, gloss, or finish
- Changes in color, ink, or holographic appearance
- Warping, curling, bending, or structural distortion
- Increased visibility of scratches, creases, dents, or whitening
- Separation or deterioration of card materials
- Unexpected reactions to cleaning or restoration procedures
- Reduction in collectible, grading, or resale value
- Partial, unsuccessful, or irreversible restoration results

Customer acknowledges these possibilities before authorizing treatment. Acceptance of inherent restoration risks does not excuse Company from exercising legally required care.

5. NO GUARANTEE OF RESTORATION RESULTS

COMPANY DOES NOT GUARANTEE THAT ANY PARTICULAR DEFECT WILL BE REMOVED, CORRECTED, REDUCED, OR IMPROVED.

All restoration work is subject to the existing condition, materials, manufacturing characteristics, and prior treatment history of the individual card. Customer understands that:

- Some defects may not respond to treatment.
- Certain damage may become more noticeable.
- Results may differ between similar cards.
- A card’s appearance or value may not improve.
- Examples of previous restoration results do not guarantee future outcomes.

A disappointing result does not, by itself, establish a failure to exercise reasonable care. Nothing in this section eliminates any express obligation included in an accepted service order or any rights provided by applicable law.

6. GRADING, AUTHENTICATION AND MARKET VALUE

Company is an independent collectible restoration business. Unless separately disclosed in writing, Company is not affiliated with or endorsed by PSA, BGS, CGC, TAG, or any other third-party grading or authentication service.

COMPANY MAKES NO GUARANTEE CONCERNING ANY CARD’S PRESENT OR FUTURE GRADE.

Customer understands that restoration:

- Does not guarantee a higher numerical grade
- Does not guarantee a Gem Mint or other particular designation

- May be identified or rejected by grading companies
- May cause a card to be classified as altered or restored
- Does not guarantee authentication or grading eligibility
- Does not guarantee an increase in market value

Any inspection, grading estimate, opinion, or prediction provided by Company is informational and does not constitute a promised outcome. Company is not responsible for independent grading company decisions except to the extent liability results from Company's own legally actionable conduct.

7. SALES, TRADES AND TRANSACTION FINALITY

ALL COMPLETED SALES AND TRADES ARE FINAL, EXCEPT AS OTHERWISE REQUIRED BY LAW OR EXPRESSLY AGREED IN WRITING.

Once a sale or trade has been voluntarily accepted and completed by both parties, neither party has an automatic right to reverse it solely because of buyer's remorse, a change in market value, or a subsequent change in preference.

For transactions involving the exchange of cards, products, or services, the parties shall document the agreed consideration and applicable obligations. Customer acknowledges that collectible prices fluctuate and independently estimated values may differ from actual resale prices.

Service charges for completed and properly performed authorized work are generally nonrefundable, subject to applicable law and any separately agreed terms. Cancellation of work not yet performed, deposits, and partially completed orders shall be handled according to the applicable order terms and governing law.

Nothing in this Agreement restricts remedies for fraud, misrepresentation, breach of contract, or other nonwaivable legal rights.

8. PAYMENT AND RELEASE OF CUSTOMER PROPERTY

Customer agrees to pay the charges expressly approved in the applicable order. Unless otherwise agreed in writing, full payment of authorized charges is required before completed cards are released for pickup or return shipment.

Company may retain possession of property for unpaid service charges only to the extent authorized by applicable law, including any applicable possessory lien.

CUSTOMER OWNERSHIP OF CARDS SUBMITTED FOR RESTORATION DOES NOT TRANSFER TO COMPANY MERELY BECAUSE AN INVOICE REMAINS UNPAID.

Company shall not sell, dispose of, or claim ownership of Customer's property without a separate lawful basis and compliance with applicable procedures. Billing disputes shall be addressed in good faith.

9. OWNERSHIP, CONDITION AND INTAKE RECORDS

Customer represents that they own the submitted cards or possess legal authority to authorize the requested work. Customer agrees to disclose known previous alterations, repairs, unusual material conditions, and other relevant issues.

Company may photograph, inspect, and document cards upon receipt and during the performance of services. Customer may be requested to provide a declared value for particularly valuable collectibles.

Any such declaration is an estimate for recordkeeping and risk evaluation. It does not automatically establish an agreed replacement value, an insurance limit, or a limitation of Company's legal responsibility. Special handling requirements or agreed valuations must be separately documented.

10. LOSS, DAMAGE AND RESPONSIBILITY

Company shall exercise reasonable care while customer property is in its possession or control. Customer accepts the disclosed inherent risks of properly performed and authorized restoration procedures.

The parties acknowledge that unsuccessful restoration outcomes and damage caused by negligence or other legally actionable conduct are distinct matters.

Nothing in this Agreement excludes or limits responsibility for fraud, willful misconduct, violations of law, or other liability that cannot lawfully be waived. No provision shall be interpreted as an automatic release of Company from liability for negligent handling, loss, theft, or damage where liability exists under applicable law.

Any dispute concerning damage or loss shall consider the card's documented condition, the approved services, relevant evidence, and applicable law.

11. SHIPPING AND TRANSPORTATION

Shipping arrangements, delivery charges, and any purchased shipping insurance shall be determined separately for each applicable order. Unless otherwise agreed, shipping insurance is not automatically included in restoration service fees.

Customer shall be informed of applicable shipping charges before authorizing return shipment. Responsibility for packaging, carrier selection, shipment claims, and transportation losses shall be governed by the accepted shipping arrangement and applicable law.

Company remains responsible for its own acts or omissions to the extent required by law.

12. PHOTOGRAPHY, CONTENT AND CUSTOMER PRIVACY

Company may photograph and record submitted cards for inspection, condition documentation, quality control, and order administration.

With Customer's separate authorization in the Media Consent section below, Company may also use photographs and recordings depicting the cards for promotional and educational purposes, including:

- Restoration demonstrations and before-and-after comparisons
- Social media posts, photographs, reels, and videos
- Website galleries and business portfolios
- Educational courses, presentations, and online communities
- Advertising and other legitimate business promotions

Company shall not intentionally publish Customer's name, address, telephone number, email address, account information, shipping labels, or other personal identifying information in such content without

separate authorization.

Company will use reasonable care to exclude identifying information from published materials. Customer understands that distinctive collectibles may nevertheless be recognizable to persons familiar with them.

Where media consent is granted, Customer provides Company a nonexclusive, royalty-free authorization to use the approved images and recordings for the stated purposes.

Customer may withdraw consent for future promotional use through written notice. Company will make reasonable efforts to cease new use and remove content from Company-controlled online platforms when reasonably practicable. Previously distributed materials or independent third-party reposts may not be fully recoverable.

Media authorization does not transfer ownership of the underlying collectible. Declining media consent shall not affect Customer’s eligibility for restoration services.

13. ELECTRONIC COMMUNICATIONS AND RECORDS

Customer agrees that service estimates, approvals, transaction confirmations, invoices, and other ordinary business communications may be exchanged through mutually accepted electronic methods, including email, text messages, or electronic forms. An approved future service order shall incorporate this Agreement by reference.

Customer consents to executing this Agreement electronically and receiving a copy in electronic form. Customer may request a paper copy and may withdraw consent to future electronic transactions by written notice, without affecting the validity of prior transactions.

Company may maintain electronic copies of signed agreements, service authorizations, correspondence, and transaction records.

14. GENERAL LEGAL TERMS

Governing Law. This Agreement shall be governed by the laws of the State of California. For any dispute arising out of or relating to this Agreement, the parties expressly stipulate and consent to the personal jurisdiction of the Superior Court of California, County of Los Angeles, and, if federal subject-matter jurisdiction independently exists, the United States District Court for the Central District of California sitting in Los Angeles. To the fullest extent permitted by law, the parties agree that venue for such proceedings shall be in those courts and waive objections to personal jurisdiction based solely on residence or contacts with California. This provision does not create federal subject-matter jurisdiction, displace mandatory venue requirements, or waive nonwaivable consumer rights or remedies.

Entire Agreement. This Agreement and the accepted order documents constitute the parties’ agreement concerning covered transactions and supersede prior inconsistent discussions concerning those matters.

Severability. If a particular provision is determined to be unenforceable, the remaining provisions shall remain effective to the extent permitted by law.

No Waiver. A party’s failure to enforce a provision on one occasion does not automatically waive the right to enforce it in the future.

Consumer Rights. Nothing in this Agreement limits or waives rights or remedies that cannot legally be waived.

Customer Eligibility. Customer represents that they are at least 18 years old and legally capable of entering into this Agreement and are authorized to submit the cards identified in each approved order.

15. CUSTOMER ACKNOWLEDGMENT AND ACCEPTANCE

By signing below, Customer confirms that they have had an opportunity to review this Agreement and understand the nature of the services and transactions it covers.

In particular, Customer acknowledges the risks of restoration, the absence of guaranteed results or grading outcomes, the finality provisions for completed transactions, the applicable payment requirements, and the continuing application of this Agreement to future authorized transactions.

Customer voluntarily agrees to be bound by these terms, subject to applicable law.

16. ADDITIONAL CONDITIONS, REVISED ESTIMATES AND UPCHARGES

An initial inspection or quote reflects conditions reasonably identified at that time and is not a guarantee that every defect has been discovered. If Company later discovers a crease, dent, hidden damage, prior alteration, or another condition that requires services outside the accepted order, Company may recommend additional work and provide an updated estimate or quote. The price of the job may increase if Customer accepts that revised quote.

Company will notify Customer of the proposed additional services and charges before performing them. No added services or fees are authorized unless Customer approves the revised scope and price in writing, including by email, text message, or approved online form. Customer may decline the additional work. In that event, Company may complete only the previously authorized services when reasonably feasible, or pause or end the job and arrange return of the card, subject to payment for authorized work already performed and agreed return costs under applicable law.

17. FUTURE PRICING AND DISCOUNTS

Company may change its service prices, minimum charges, discounts, promotions, and available services for future orders. A price or special rate offered for one transaction does not guarantee the same price for a later transaction. Price changes do not retroactively increase charges for an already accepted order. The only exception is additional work approved by Customer under Section 16. Every new order requires Customer to approve its own scope and price before work begins; the continuing signature on this Agreement alone never authorizes a new charge.

18. CUSTOMER COMMUNICATIONS, PUBLIC STATEMENTS AND DISPUTE RESOLUTION

Agoura Card Care LLC is committed to maintaining professional customer relationships and addressing concerns regarding its products, services, and transactions.

Customers are encouraged, but are not required, to contact the Company directly regarding concerns, dissatisfaction, alleged damage, billing disputes, or disagreements so that the Company has an opportunity to investigate and seek a reasonable resolution.

Customer acknowledges that collectible card restoration involves inherent risks, including the possibility of unsuccessful results or additional damage, as disclosed in this Agreement.

Nothing in this Agreement restricts Customer's right to provide honest opinions, publish truthful reviews, describe their experiences, communicate with third parties, file complaints with government agencies, or exercise any rights protected by applicable law.

The Company reserves all rights and remedies available under applicable law regarding defamatory statements of fact, unlawful harassment, threats, or unauthorized disclosure of legally protected confidential information.

Disagreement with a customer's opinion or negative review does not, by itself, establish defamation or other unlawful conduct.

This provision shall not be interpreted or enforced to restrict lawful consumer reviews, complaints, or public commentary.

19. RIGHT TO DECLINE, SUSPEND OR DISCONTINUE SERVICES

Company Discretion.

To the extent permitted by applicable law and existing contractual obligations, Agoura Card Care LLC ("Company") may decline a requested service or suspend or discontinue an accepted service order at any stage, including before work begins or after work is underway, for a legitimate business reason.

Examples of Legitimate Reasons.

Reasons may include safety or preservation concerns; newly discovered damage; a material change in the work required; suspected counterfeit or unlawfully held property; inability to perform the requested work responsibly; nonpayment; threatening, abusive or disruptive conduct; or other reasonable operational concerns.

Notice and Protection of Property.

When reasonably practicable, Company will notify Customer promptly of its decision, stop further restoration activity, document the condition of affected cards, and exercise reasonable care while arranging their return or pickup. Company will not intentionally undertake additional procedures after discontinuing services without Customer authorization.

Charges and Refunds.

Customer remains responsible for authorized work reasonably performed before discontinuation and for other charges lawfully due under the accepted order. Company will not charge for unperformed services, except for a separately disclosed and legally permissible fee. Any prepaid amounts attributable to unperformed work will be refunded, subject to applicable law and the agreed order terms.

Return of Customer Property.

Customer retains ownership of submitted cards. Company will make reasonable arrangements for the return or pickup of the cards, subject only to lawful payment and possessory lien rights, if any. Company shall not keep or dispose of property solely because it elected to discontinue services.

Legal and Consumer Rights.

This provision does not authorize unlawful discrimination, retaliation for protected consumer activity, or termination in breach of applicable law. It does not eliminate the Company's responsibility for its own legally actionable conduct or override nonwaivable customer rights.

20. HEADINGS

The headings, captions, and section numbers in this Agreement are for convenience and reference only. They do not define, enlarge, limit, or otherwise alter the meaning or interpretation of any provision. References to a Section include its subsections unless the context clearly requires otherwise.

21. NOTICES

For routine orders, estimates, approvals, invoices, and scheduling, Company may communicate using the email address, telephone number, or electronic channel most recently supplied by Customer. Customer is responsible for keeping contact information accurate and monitoring communications concerning submitted cards.

Unless a particular law requires another method, any formal notice under this Agreement must be in writing. Notice to Company may be sent to agouracardcare@gmail.com or to Company's then-current business mailing address provided in its invoice or written communication. Notice to Customer may be sent to the most recent email or mailing address Customer provided. Email notice is effective when actually received or acknowledged, and mailed notice is effective upon documented delivery. Delivery failure, a bounce-back, or an incorrect address known to the sender does not constitute effective notice.

This Section does not replace any legally required method of service of process, statutory notice, or other notice that applicable law requires to be delivered in a particular manner.

22. ELECTRONIC SIGNATURES AND ELECTRONIC RECORDS

When the parties agree to transact electronically, this Agreement, order approvals, and amendments may be signed or accepted through an electronic-signature service that reasonably identifies the signer and demonstrates intent to agree. To the extent permitted by applicable law, such signatures and electronic records shall have the same force and effect as handwritten signatures and paper records.

Company may rely in good faith on the signing platform's completion certificate, audit trail, time stamps, email verification, and other reasonable authentication records to establish identity, delivery, and acceptance. Customer agrees to promptly notify Company if an electronic signature or account was used without authorization.

Electronic transactions are voluntary. Customer may request a paper copy or decline future electronic transactions where required by applicable law. Withdrawal of electronic consent does not invalidate earlier valid signatures or authorizations.

23. COUNTERPARTS

This Agreement and any separately signed amendment may be executed in one or more counterparts, including electronically signed counterparts. Each executed counterpart shall be deemed an original, and all counterparts together shall constitute one and the same agreement. Delivery of a signed counterpart electronically is effective to the extent permitted by law.

24. INTERPRETATION; NO AUTOMATIC CONSTRUCTION AGAINST DRAFTER

The parties intend that the words of this Agreement be interpreted according to their plain meaning, in context and as a whole, to give effect to their lawful mutual intent. To the extent enforceable, neither party shall be presumed to have an interpretation adopted against it solely because that party or its representative prepared this Agreement or an order document.

Nothing in this Section overrides California Civil Code section 1654, mandatory consumer-protection rules, or other applicable rules governing ambiguous terms in a standard-form consumer agreement.

25. CUSTOMER INDEMNIFICATION

To the fullest extent permitted by law, Customer shall indemnify and hold harmless Company and its members, managers, employees, and agents against third-party claims, liabilities, judgments, and reasonable documented defense costs (including reasonable attorneys' fees) to the extent arising from: (a) Customer's material misrepresentation of ownership, authorization, or lawful right to submit a card; (b) Customer's knowingly false material statements or instructions concerning a card; (c) Customer's unlawful acts or material breach of this Agreement that causes injury to a third party; or (d) infringement or other violation of a third party's rights by materials or instructions supplied by Customer.

Company shall provide reasonably prompt notice of a covered claim and reasonably cooperate in its defense. Customer may not agree to a settlement imposing nonmonetary obligations, an admission, or unreimbursed liability on Company without Company's written consent. Company may participate through counsel of its choosing at its own expense, except where recoverable defense expenses are otherwise permitted by applicable law.

This Section does not apply to claims between Customer and Company concerning the quality of Company's services, Customer's honest reviews, lawful complaints, or the exercise of statutory rights. It does not require Customer to indemnify or defend Company to the extent a loss is caused by Company's negligence, fraud, willful misconduct, violation of law, or other legally actionable conduct for which indemnity may not lawfully be shifted.

26. FORCE MAJEURE; EVENTS BEYOND REASONABLE CONTROL

Company shall not be in breach solely because its timely performance is prevented or materially delayed by an event beyond its reasonable control that could not reasonably be avoided or overcome, including fire, flood, earthquake, widespread power or network outage, governmental order, natural disaster, epidemic-related closure, civil emergency, carrier interruption, or comparable event (a "Force Majeure Event"). Company may suspend affected work for the period reasonably necessary to address the event and shall use commercially reasonable efforts to mitigate delay and resume service when practicable.

Company will notify affected Customers within a reasonable time when practicable. A Force Majeure Event does not excuse reasonable care of Customer property in Company's possession, previously accrued payment obligations, statutory duties, or refunds required by law. A party may request cancellation and return of affected cards when a substantial delay makes completion impracticable; charges and refunds shall be determined according to work already authorized and performed, the accepted order, and applicable law.

Ordinary business inconvenience, predictable scheduling problems, or lack of funds alone is not a Force Majeure Event.

27. AMENDMENTS AND CHANGES TO TERMS

Company may periodically revise this master agreement and may publish or provide an updated version for new Customers or future transactions. A material change to the terms binding an existing Customer will apply only after Company provides the changed text and Customer expressly accepts it by signature or another lawful, clearly documented affirmative method. Silence or continued possession of a Customer's cards alone does not constitute consent to a material amendment.

An amendment does not retroactively alter a previously accepted service order, price, or completed transaction without the parties' separate agreement. Routine changes to future prices, discounts, and service availability remain governed by Section 17; changes to the scope or charges of a pending order remain governed by Section 16.

Company may make nonmaterial administrative corrections, such as updating contact details or fixing typographical errors, by providing notice, but no such correction may reduce Customer's nonwaivable rights or materially increase Customer's obligations without express acceptance.

28. ASSIGNMENT AND SUCCESSORS

To the extent permitted by law, Company may assign this Agreement, together with its rights and obligations, to a successor in connection with a bona fide sale of substantially all relevant business assets, merger, reorganization, or transfer of the operating business, provided the successor assumes the duties owed to Customer under outstanding orders and remains subject to applicable privacy and consumer-protection requirements. Company may assign rights to receive payment as permitted by law.

Customer may not assign an outstanding order or delegate obligations under this Agreement without Company's prior written consent, which shall not be unreasonably withheld where law requires otherwise. This provision does not authorize transfer, sale, or disposal of Customer-owned cards merely by assignment of this Agreement; custody and delivery of such property remain subject to the accepted order and applicable law.

This Agreement binds and benefits the parties and their permitted successors and assigns. No assignment shall eliminate rights or remedies that Customer cannot lawfully waive.

29. SERVICES EXPRESSLY EXCLUDED; LIMITS OF CARD RESTORATION

Company offers only the services specifically included in an accepted order. Unless separately and expressly agreed in writing, Company does not offer, undertake, or represent that it will correct whitening, replace missing original material, conceal whitening by added coloring or coating, or perform other cosmetic reconstruction or fabrication.

Excluded procedures include, without limitation: recoloring, reinking, repainting, bleaching or whitening agents intended to conceal edge or corner whitening, trimming or recutting a card, replacing printed layers or original paper stock, filling missing printed material, adding reproduced design elements, or intentionally disguising non-original material as original. This list is illustrative and not exhaustive; Company may decline any treatment it believes would be unsafe, deceptive, unsuitable, or beyond the agreed scope.

The parties acknowledge that authorized cleaning, polishing, scratch reduction, pressing, crease reduction, edge care, and other physical treatments may themselves change a card's surface or structure and may be identified by a grading company as cleaning, restoration, or alteration. Company does not warrant that a

treated card will remain unaltered for grading purposes or be accepted for grading. Section 6 applies.

No excluded service is authorized by the general descriptions of services in Section 3, an initial inquiry, or an intake inspection. Any additional proposed service requires the separate scope-and-price approval described in Section 16.

30. STANDARD SERVICES, PRICING AND TIME ALLOWANCES

The service descriptions and rates below are reference starting prices as of October 2026. They cover only the cards, defects, and treatments listed in an accepted order and do not guarantee any cosmetic result. Preliminary inspections may miss defects.

A standard cleaning includes up to sixty (60) minutes of active labor per card; it may end sooner if further work presents risk or offers little benefit. This is a maximum included work allowance, not a turnaround-time promise or guarantee of defect removal.

If hidden defects require different treatment or more than the included labor, Company may pause and propose a revised quote. No additional work or charges occur without Customer's written approval under Section 16. If declined, Company may complete approved work where feasible or arrange return.

These reference rates may change for future orders under Section 17. A separately accepted written quote controls each job's scope and price; accepted prices are not raised retroactively without Customer approval. Eligible orders of more than ten (10) cards may receive a 20% standard-service discount when reflected on the accepted quote; future promotions may change.

SERVICE	REFERENCE RATE	STANDARD INCLUDED SCOPE
Preliminary inspection	Free	Initial visual condition assessment only. Hidden defects may be discovered later.
Clean, polish and surface scratch reduction	$35 per card	Reasonable surface care for dirt, haze and treatable scratches, with up to 60 minutes active labor per card. No guaranteed removal or whitening repair.
Crease and dent reduction	$50 per card	Approved localized treatment of creases, dents or bends as reasonably feasible. Complex or multiple defects may require a separate quote.
Edge and corner care	$50 per card	Approved treatment of lifted or bent edges and corners where feasible, excluding recoloring, whitening correction, or replacement of original material.
Extensive or custom restoration	Custom quote	Individually assessed scope and agreed price, with no work outside the approved authorization.

Taxes and separately approved shipping charges, if any, are shown on the accepted order.

CUSTOMER AUTHORIZATION AND SIGNATURE

Part of the Agoura Card Care LLC Master Customer Services Agreement, Version 1.7. Please review the agreement before signing.

MEDIA CONSENT

Select exactly one option. This selection applies to current and future cards submitted under this Agreement unless changed in writing.

☐ **I AUTHORIZE PUBLICATION**

I authorize the promotional and educational use of photographs and recordings of my cards as described in Section 12, without intentionally disclosing my identity.

☐ **I DO NOT AUTHORIZE PUBLICATION**

I do not authorize promotional or public use of images of my cards. Internal intake and service documentation remains permitted.

CUSTOMER DETAILS AND ELECTRONIC ACCEPTANCE

By signing, the undersigned acknowledges and accepts this Agreement, including Sections 1 through 30 and the Media Consent choice above. The agreement applies to future separately authorized orders under Section 2.

CUSTOMER FULL LEGAL NAME

CUSTOMER EMAIL ADDRESS

CUSTOMER SIGNATURE

DATE SIGNED

AGOURA CARD CARE LLC | Agoura Hills, California

This Agreement becomes effective upon Customer's acceptance and Company's acceptance of a transaction governed by its terms. Each new job requires separate approval of scope and price.